

QUALITY INDICATOR SUMMARY REPORT

Learner Engagement and Employer Satisfaction surveys for reporting year 2015

RTO Information

NTIS Number 21953
Name Personal Training Academy Pty Ltd
Address 128 Commercial Rd
Prahran
3181

Survey Response Rates

Survey	Overall population (OP)	Survey Sessions Started (SSS)	Surveys Received (SR)	% Response Rate = SR x 100/ OP (min. req. 50%)
Learner Engagement Survey	100	87	44	44.00%




A green arrow indicates a scale result with a high number of 'strongly agree' responses.



A red arrow indicates a scale result with a high number of 'strongly disagree' responses.

Learner Engagement Survey

Scale	Count of Agree & strongly agree	Percentage of Agree & strongly agree	Most common response
COMPETENCY DEVELOPMENT	177	88.94%	Agree
EFFECTIVE SUPPORT	108	86.4%	Agree
TRAINING QUALITY	140	95.24%	Strongly agree 
LEARNING STIMULATION	108	87.8%	Agree
ACTIVE LEARNING	158	93.49%	Agree
CLEAR EXPECTATIONS	97	78.86%	Agree
EFFECTIVE ASSESSMENT	134	89.33%	Agree
TRAINING RELEVANCE	102	82.93%	Agree
TRAINING RESOURCES	97	83.62%	Agree
OVERALL SATISFACTION	110	84.62%	Agree

Survey context and use

Trends of response statistics:

- Which student/employer cohorts provided high/low response rate
- How did response rates compare with previous years (if applicable)

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Did your RTO try different methods to elicit responses this year? If so, did they make a difference? What seems to work best?

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Were there expected or unexpected findings from the survey feedback?

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Which three scales were valued most highly?

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Which three scales were valued the least?

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What does the survey feedback tell you about your organisation's performance?

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What actions have you implemented in response to the feedback, and why?

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Have you seen change from previous years? What actions seem to make an impact?

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